Lewis Brain

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Personal Statement

I am a friendly, honest and reliable person who has good communication skills and an excellent sense of humour. I like working with others and I am organised, trustworthy and punctual.

I am looking for a new challenge in my career where I can fully utilise my qualifications, experience and skills I have gained whilst in work and through life experience. I am currently looking for a change in career I am highly motivated and always want to learn more.

Achievements

I have started attending Maths and English classes at Solihull college and university centre.

I have also booked onto a St. John’s First Aid course (three days) to further my health care skills set and medical experiences. I have also applied for Access to Higher Education Diploma (Science) and have been offered and interview.

I have completed my bronze and Silver Duke of Edinburgh Awards, this included activities such as camping, expedition training and fitness, I have been on residential trips to France and Wales as part of this course.

Whilst at School I was a school council representative which involved being in a position of trust and responsibility.

I have also received a Personal Development Award Platinum Pass whilst in school. In 2009 I also achieved Student of the Year Award at Solihull College and gained a gold award for this achievement.

I also went on to open my own successful business which i have found has taught me a great deal. It has been challenging at times, however I have grown in confidence and believe that with a lot of hard work, commitment and determination you can really achieve anything you put your mind to in life.

Work Experiences

June 2020-present (part time)

Youtuber + content creator

* Keyword research
* SEO
* Planning engaging content
* Creating and planning future videos
* Creating thumbnails to engage viewers
* Video editing skills
* Working remotely from a home setting
* Filming set up
* Experience with Canva & TubeBuddy tools to further grow and create engaging content.

West Midlands Ambulance Service

December 2019 -September 2021

Transporting patients safely

Driving to a professional standard

**Wythall Residential Care Home LTD**

June 2019- December 2019

**Care Worker**

* Promoting residents’ independence
* Supporting residents’ with day to day tasks
* Washing residents’ clothes and Cleaning communal areas.
* Preparing food and drinks.
* Assisting with personal care
* Complete supporting documentation: dietary, fluid, personal care and topical cream charts

**November 2018- June 2019 Fairway Health Care**

**Care Assistant**

* Assisting with feeding
* Assisting with personal care
* Taking part and supporting service users with social activities
* Working with other health care professionals to find the best solution for the end service user
* Complete supporting documentation: dietary, fluid, personal care, ABC, bed settings & topical cream charts

**June 2018-November 2018   Exemplar Health care**

**Care Assistant**

* + Assisting with feeds; (PEG and oral)
	+ Personal care
	+ Assisting with appointments and social visits
	+ Taking part and supporting service users with social activities
	+ Working with other health care professionals to find the best solution for the end service user
	+ Assisting nurses with meds and counting service users’ monies
	+ Complete supporting documentation: dietary, fluid, Personal care, ABC, Bed settings & topical cream charts

**Nov 2013-June2018                Blossoms Florist                    Birmingham**

**Owner & Proprietor**

I was self-employed as the sole proprietor of a retail florist and giftware business.

I was responsible for all of the business:

* + Shop and window presentation. Taking orders by telephone, internet and face to face; understanding customer needs and budget, calculating price taking into account current market prices and profitability, planning the order, creation of the item and delivery to customer satisfaction.
	+ Creating new designs for weddings, funerals and specific events.
	+ Marketing of business using a variety of means; traditional and social media, face to face canvassing, including business meetings with potential contract customers, such as funeral directors.
	+ Negotiating with suppliers, tradesmen, landlords and so on to identify my needs and costs of supplies and services.

**Part-time May 2012 - November 2013              Ethos                                  Birmingham**

* Duties included working on a part time basis in a florist shop conditioning & preparing flowers and arrangements.  Serving customers, taking orders accurately, giving general advice and customer service, keeping the shop clean and tidy.

**Sept 2011 – Nov 25th 2011 Pixie Flowers Birmingham**

**Florist**

Responsibilities:

Duties included:

* working on a part time basis in a florist shop conditioning & preparing flowers and arrangements making shop flower displays
* serving customers and taking payments, answering the telephone, taking orders accurately, giving general advice and customer service, keeping the shop clean and tidy
* when the manager was absent I was placed in a position of trust and responsibility managing and running the shop and dealing with any issues that occurred in the manager’s absence.

**Oct 2010 – Sep2011 Pink’s of Wythall Birmingham**

**Florist Assistant**

Responsibilities:

* I have worked at Pink’s three days a week doing general florist duties. Most of the jobs I have learnt are mainly the same as when I was working at Pixie Flowers. Whilst working at Pink’s I have grown in confidence. I have also had the opportunity to do customer service training. This training has really helped me whilst in this role and hopefully it will also help me further in my working life.

**Sept 2009 – Nov 2010 Pixie Flowers Birmingham**

**Florist Assistant**

Responsibilities:

* Duties included working on a part time basis in a florist shop conditioning & preparing flowers and arrangements. Other duties included making shop flower displays, serving customers and taking payments, answering the telephone, taking orders accurately, giving general advice and customer service, keeping the shop clean and tidy.

**Feb 2010 – Mar 2010 Pomegranate Café Solihull**

Responsibilities:

* Duties included working with customers, cleaning tables and along with other duties making sure the café was clean and tidy.

**Sept 2007 – June 2008 West Heath Day Care Birmingham**

**Day Care Assistant** Centre

Responsibilities: Duties included assisting with the daily routines to support the day care staff, supporting the elderly centre attendees, serving food and drinks, socialising with the visitors, keeping the centre clean and tidy, working as part of a team and any other duties as required.

Education

2018 – 2020

* Functional skills English level 1 Pass
* Functional skills level 2 English righting Pass
* Functional skills English reading Retake
* Functional Skills entry 3 Pass

2008 – 2010 Solihull College

Subjects:

* City and Guild Land Based Studies
* Floristry BTEC Introductory Level One                               Pass
* Floristry BTEC First Diploma Level Two                   Pass
* Enterprise in Customer Service

2002 – 2008 Selly Oak School Birmingham

 And Sixth Form

Subjects:

* OCR Adult Numeracy Entry Two Pass
* CIEH Food Safety Level Two Pass
* NOCN International Cookery Entry Three Pass
* WJEC English Entry Two Pass
* WJEC Business Entry Two Pass
* WJEC ICT Entry Three Pass
* WJEC Humanities Entry Three Pass
* OCR Religious Studies Entry Three Pass
* OCR Child Development Entry Three Pass
* OCR Textiles Entry Two Pass
* OCR National Skills Profile Number Skill Pass
* NOCN Creative Skills Development Foundation Pass
* Edexcel Adult Literacy Entry Two Pass
* OCR Retail Entry Three Pass
* GCSE Science Pass
* GCSE Humanities

Interests

In my spare time I enjoy reading, listening to music, using social media and going to the gym, and socialising with friends. I also have a full driving license and have a provisional C1.

References

Referees available on request.